Humber Area

General Practice Appointment Data December 2024



Data published by <u>NHS Digital</u>

482,051

In December 2024, over 482,000 appointments (48% of Humber area patients) were offered to patients who accessed care across our 94 GP Practices

321,491

216,919

67% of patients were seen face to face

45% were seen on the same day they contacted their GP Practice

- Across England, we have seen a collapse in the GP and practice nurse workforce, at the same time as there's been a large expansion in hospital doctors and staff over the past decade.
- 95% of doctors and nurses are based in our hospitals. Only 5% are in our GP Practices patients will experience a supply and demand mismatch.
- If supermarket queues are crazy, do we shout and complain at the checkout assistants?
- Please do not fall into the trap of blaming our GPs and their practice staff.
- We are all trying to do the best we can, with what we have.
- Patients will be offered appointments with the **right clinician** at the **right place** and within the **right timeframe** based on **clinical urgency** and **need**.
- We know all NHS services are stretched for patients right now across England.
- The same is true across the Humber area.
- We are working as hard as we can to try to meet you and your family's needs.
- We are truly grateful for your patience and your support.